



LIFETIME WARRANTY WINDOW CERTIFICATE

Thank you for choosing Bluebonnet Exteriors HTX! Your windows are covered by our Warranty Certificate, ensuring quality, reliability, and customer satisfaction. In the rare case of defects or issues, your windows are covered with hassle-free repairs or replacements.

A stylized, handwritten signature in blue ink, appearing to read "Douglas Gerhardt".

Douglas Gerhardt
Founder, CEO





DOUBLE LIFETIME NON- PRORATED TRANSFERRABLE WARRANTY

Bluebonnet Exteriors HTX warrants to you, the original purchaser of Vistamark windows, that under normal use this product will be free from defects in material and workmanship for as long as you own or reside in the home in which the windows and/or sliding doors were installed. The details of the warranty are as follows:

VINYL FRAME AND SASHES - LIFETIME NON-PRORATED TRANSFERABLE WARRANTY

The welded corners will never separate. The vinyl will not CHIP, CRACK, DELAMINATE, PEEL, FADE, BLISTER, PIT, or WARP for as long as you live in your home. Exterior painted colors are warranted for 20 years to not blister, crack or peel, and have a 10 year warranty on fading. These warranties are transferable to the next homeowner.

SCREEN - HARDWARE - BALANCES - OTHER MOVING PARTS - LIFETIME NON-PRORATED TRANSFERABLE WARRANTY

The screen frame is warranted against cracking, breaking, warping, or otherwise failing for as long as you live in your home. The fiberglass screen cloth will not tear or rip. If it does, Bluebonnet Exteriors HTX will provide a new fiberglass screen cloth at no charge. This warranty is transferable to the next homeowner. All of the hardware (balances, tilt latches, crank mechanisms, rollers, and all other hardware components) is warranted against breaking, cracking, or otherwise failing for as long as you live in your home. This warranty is transferable to the next homeowner.

INSULATED GLASS - LIFETIME NON-PRORATED TRANSFERABLE WARRANTY

The insulated glass seal will not fail for as long as you live in your home. The insulated glass unit is warranted to be free from material obstruction of vision caused by film formation or dirt collection between the interior glass surfaces under ASTM C1036 Standard Specification.

WARRANTY TRANSFER

To transfer warranty to a second homeowner, the new homeowner must have a copy of the original contract to prove proof of purchase and product.

INSTALLATION

Bluebonnet Exteriors HTX warrants that the Certified Professional Contractor will install the windows and doors in your home in accordance with Statewide Remodeling's factory recommended installation specifications

CONDENSATION

The appearance of condensation or frost on either the inside or the outside surface of the insulated glass unit does not indicate a defective seal, an improper installation, or faulty workmanship. This is a direct result of excess moisture in the house or exterior condensation.

PROCEDURE

All warranty claims should be made to Bluebonnet Exteriors HTX, or authorized representative, we reserve the right to inspect any window or door for which a warranty claim is made, and make a determination that may include repairing or replacing. In no event shall Bluebonnet Exteriors HTX be liable for special, incidental or consequential damages, or for any delays in the performance of the warranty due to circumstances beyond its control.

THE FINE PRINT

Caulking, which is required in most installations, is not considered part of the product; therefore, it is not covered by this warranty. Variations in grain pattern, texture, and color are a part of the natural beauty. No two pieces of wood are the same. The only issues which could void this warranty are improper installation, acts of God, and/or misuse or abuse. For commercial applications, the warranty is limited to 50 years.

GLASS BREAKAGE - LIFETIME NON-PRORATED WARRANTY

If the insulated glass in any Vistamark installed in your home should break or crack for any reason beyond abuse, then Bluebonnet Exteriors HTX will provide a new piece of insulated glass at no charge.